Great Lakes Energy Cooperative

January 2015

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MICHIGAN COUNTRY LINES

January 2015 Vol. 35, No. 1

Executive Editor
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Editor Gail Knudtson

Publisher Michigan Electric Cooperative Association

Design and Layout **Ciesa Design**

Michigan Country Lines, USPS-591-710, is published monthly, except August and December, with periodicals postage paid at Okemos, MI, and additional offices. It is the official publication of the Michigan Electric Cooperative Association, 2859 W. Jolly Rd., Okemos, MI 48864.

Subscriptions are authorized for members of Alger Delta, Cherryland, Cloverland, Great Lakes, HomeWorks Tri-County, Midwest Energy, Ontonagon, Presque Isle, and Thumb electric cooperatives by their boards of directors. Subscriptions for nonmembers are \$6 per year.

POSTMASTER: SEND ALL UAA TO CFS.

Letters to the editor should be sent to Country Lines, 2859 W. Jolly Rd., Okemos, MI 48864. Phone 517-913-3531. Email: gknudtson@meca.coop.

Association officers are Ken Swope, Midwest Energy, chairman; Robert Schallip, Cloverland, 1st vice chairman; Jon Zickert, Cherryland, 2nd vice chairman; Eric Baker, Wolverine Power, secretary-treasurer; and Tony Anderson, Cherryland, past chairman. Craig Borr is president and CEO.

Unsolicited letters, photos and manuscripts are welcome. *Country Lines*, however, will not be responsible for their safe keeping or return.

The appearance of advertising does not constitute an endorsement of the products or services advertised.

Change of Address: Please notify your electric cooperative. See page 4 for contact information.



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Vintage Museum; Mystery Photo

ON THE COVER*

Zeak DeWyse is a builder and electric co-op member who has started a new business making portable, barrel saunas. Called the U.P. Sauna Company, their cedar saunas are suitable for most any landscape, but are also proving to be a good fundraising draw for charitable causes. Photo-Shawn Malone/Jakesuperiorphoto.com



Michigan's Electric Cooperatives countrylines.com



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gtlakes.com

Great Lakes Energy is an equal opportunity provider and employer.





Helping Others is Part of the Cooperative Difference

hank you to everyone who supports the **Great Lakes Energy People Fund program** by allowing us to round up your monthly

electric bill and use that money to provide grants to local organizations that help people in need.

In 2014, the People Fund awarded nearly \$168,460 in grants to over 60 community and charitable groups throughout our service area. Since 1999, over \$2.67 million in People Fund grants have been awarded to make our communities a better place to live.



Steve Boeckman Great Lakes Energy President/CEO

Attached to this issue of Michigan Country Lines is our 2014 People Fund Annual Report. Please take a few minutes to review it and see how many ways these small rounded-up amounts-averaging 50 cents or less monthly-have helped

others in your community. Your Great Lakes Energy (GLE) directors and I encourage every co-op member to contribute to the People Fund, as the need in our communities continues to grow. The People Fund needs your support to grow and meet these needs.

Members helping local community members. This motto fits in well with the seventh cooperative principle, "Concern for Community," that we work hard to follow. By participating in the People Fund, all of your contributions go right back to your local area, either central, north or south, depending on where you live in the GLE service area.

Many GLE members make the People Fund possible, and there's power in numbers. Your small amount makes a huge difference when combined with other members' contributions. It's really the most good you can do for such a small sum of money.

If you aren't already participating in the People Fund, the annual report attached to the outside of this magazine includes a sign-up section that you can fill out and return. Or, you can visit our website or just give our office a call and our reps will enroll you in the People Fund. If you already support the program, thank you. Please encourage your neighbors to join, too.

Together we can help make a difference, the cooperative difference.

PSCR Charge to Increase

reat Lakes Energy (GLE) members will see a small increase in the Power Supply Cost Recovery (PSCR) charge on their bills, starting this year. Effective Jan. 1, 2015, the PSCR factor for residential, seasonal and general service single-phase members increased from 1.415 to 1.65 cents per kilowatt-hour (kWh). An average residential member who uses 800 kWh per month will pay an extra \$1.88 in PSCR charges per month.

The purpose of the PSCR factor is to collect only what is needed each budget year to cover our power supply costs from Wolverine Power Cooperative, whose generation and transmission costs may change frequently and unexpectedly throughout the year.

Natural gas shortages due to the extremely cold and long winter of 2014 caused power supply costs to increase. The 2014 PSCR factor was not enough to cover this unexpected increase in power supply costs. This resulted in a PSCR shortage, or undercollection, of about \$2 million that the new factor beginning this January will cover.

The PSCR is a pass-through cost and does not contain margins/profits for the cooperative. All funds collected for the PSCR go directly to our power supplier to help provide stable and reliable power for members. Most other non-residential and non-seasonal users—such as outdoor lighting and small commercial accounts—will also see the same slight increase in their PSCR factor. Their factor will change from 2.123 to 2.358 cents/kWh.

Most other Michigan electric utilities have a similar charge that adjusts for power supply cost fluctuations on electric bills.



Training Award

Great Lakes Energy director Paul Schemanski received a certificate of achievement for successfully completing the Board Leadership Program offered by the National Rural Electric Cooperative Association (NRECA). Having trained directors on the board helps Great Lakes Energy better serve its members.

The Association is a service organization representing the nation's electric cooperatives.

Notice to Members of Great Lakes Energy Cooperative

Commercial/Industrial Rate Changes Effective Feb., 2015

Changes to the Cooperative's large commercial/industrial rates will take effect with the first billings in February 2015. The rate changes are necessary to reflect changes to wholesale power supply rates implemented Jan. 1, 2015.

The change will impact approximately 32 accounts currently enrolled under the "Service for Commercial & Industrial Loads—Automatic Power Monitoring" rate (Schedule D-APM) and the "Primary Service" rate (Schedule PSDS). Each member impacted by the changes will receive written notice of the specific change in the applicable rate.

These changes do not impact any residential, seasonal, general service or small commercial accounts. This notice is being sent to all members, as required by P.A. 167, by publication in Michigan Country Lines at least 30 days prior to the effective date of the changes.

For specific details call 1-888-GT-LAKES, ext. 1301 or visit www.gtlakes.com.



EATING ETHNIC

Experience distant lands with these flavorful dishes.

Moroccan Tagine in Crockpot (pictured)

Olive oil 6–8 pieces bone-in or boneless pork or chicken McCormick® Moroccan Seasoning 2½ c. chopped onions ¼ c. finely chopped garlic 1 c. unsalted stock (chicken, pork or vegetable) 1 T. honey

1 cinnamon stick 2/3 c. dried apricots, chopped 2 15-oz. cans chickpeas 1/4 c. cilantro leaves (optional) Lemon wedges (optional)

Heat a large skillet on medium-high heat. Add olive oil to pan; swirl to coat. Sprinkle meat with Moroccan seasoning. Add meat to pan and cook 5 minutes until well-browned. Remove from pan and let rest (do not brown the other side). Add extra olive oil if needed, onions and garlic. Sauté for 4 minutes. Add more Moroccan seasoning to taste, cook another minute stirring constantly to loosen browned bits. Add stock, honey and cinnamon stick; bring to a simmer. Carefully pour mixture into crockpot. Stir in apricots and chickpeas. Arrange meat so the browned side is on top of the chickpea mixture. Cover; cook on low for 7 hours. If desired, garnish with cilantro and lemon wedges. Serves great alongside couscous, quinoa or rice.

Cream Cheese Kieflies

1 c. real butter 8-ozs. cream cheese

1 egg white, beaten stiff

Filling:

1 egg yolk 2½ c. flour

2 c. nuts (pecans), ground fine $\frac{1}{2}$ c. honey

¹/₂ c. powdered sugar

Mix all ingredients and shape into teaspoon-size balls. Refrigerate overnight. Take out about 5 from fridge at a time. Roll out until paper thin. Fill each pastry with 1 teaspoon of filling. Roll like a candy kiss and pinch each end. Place on ungreased cookie sheet and bake at 400° until brown.

Songratulations

to Patsy Castagne-Miller of Pickford. Her name was drawn from all readers whose recipes we printed in 2014 and *Country Lines* magazine will pay her January electric bill (up to \$200) as a prize.



Patsy and her family have been Cloverland Electric Cooperative members for nine years. Besides cooking and creating, she loves the outdoors, and her other hobbies are growing flowers and vegetables. "I love to try new recipes all the time," she says. "Some people say I can make great soups!"

SUBMIT YOUR RECIPE!

Thanks to all who send in recipes. Please send in your favorite **"Healthy Living"** recipes by **Jan. 10** and your favorite **"Pizza"** recipes by **Feb. 10**.

Mail (handwritten or typed on one side, please) to: *Country Lines* Recipes, 2859 W. Jolly Rd., Okemos, MI 48864; or email recipes@countrylines.com.

Contributors whose recipes we print in 2015 will be entered in a drawing and *Country Lines* will pay the winner's January 2016 electric bill (up to \$200)!

Visit countrylines.com for more reader recipes!

Barbara Kedik, Dowagiac

Leann Butler, Wolverine

Photos—831 Creative

Electric Capacity Shortfall Projected for 2016



Craig Borr, CEO, Michigan Electric Cooperative Association

ave you ever wondered

why a grocery store builds 15 check-out lanes, but only has three of them open most of the time? Simply put, the store has built its "lane capacity" to meet peak demand, the roughly 10 percent of the year when the store is busiest.

It works the same way for electricity providers, including your electric cooperative. Most of the time

there are enough power plants and renewable resources running to meet our member-owners' needs. At other times, particularly on very hot or cold days, energy needs increase and additional electricity is needed to meet this "peak demand".

Unlike the grocery store, where a capacity shortfall means a longer wait in line, a shortfall in electric capacity can cause the lights to go out. And, it is your electric cooperative's job to make sure it has the capacity to meet its members' maximum need at all times.

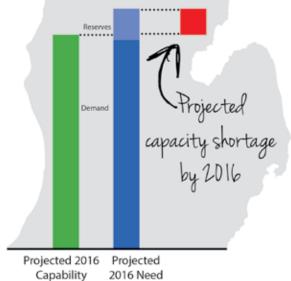
The startling fact, however, is that the Midcontinent Independent System Operator (MISO) estimates that Michigan's Lower Peninsula is facing a 3,000-megawatt (MW) capacity shortfall as early as 2016. The "mitten" needs roughly 15 percent more generating capacity than is currently operating. Ironically, MISO is projecting the Upper Peninsula will actually have a small amount of excess capacity beginning next year.

What is causing this projected deficiency, why should you care, and what are electric cooperatives doing to ensure that the lights stay on for you, our member-owners?

Who is MISO and why are they projecting a shortfall?

MISO is the independent nonprofit grid operator, based in Carmel, IN, that is responsible for operating wholesale electricity markets in both of our peninsulas, much of the Midwest, and parts of Canada. Electric utilities in MISO are required to have enough generating capacity to meet their projected peak needs as well as a 15 percent "reserve" margin each year.

Lower Peninsula utilities, MISO warns, will not have adequate generation and reserves, starting in 2016, because of projected growth in electricity sales combined with the closure of many, older coal-fired power plants throughout Michigan and the Midwest that will not meet Projected Capacity Needs for 2016, Lower Peninsula



new air quality standards required by the Environmental Protection Agency.

What are electric co-ops doing to meet the projected shortfall?

Wolverine Power Cooperative, the Cadillac-based wholesale power supplier to five of Michigan's nine electric distribution cooperatives, is certainly doing its part.

In October 2015, Wolverine announced the development of a new, 400-plus megawatt clean natural gas-fueled electric peaking plant. Located west of Gaylord, it would meet the future needs of Wolverine's member distribution cooperatives. However, *the Lower Peninsula needs nearly seven more plants of this size* if it expects to meet MISO's estimated shortfall.

Wolverine is working to obtain necessary approvals from local, state and regional agencies, and if all goes well, construction on the plant could begin later this year. Named the Alpine Generating Plant, Wolverine will use clean natural gas to generate electricity during times of peak demand and to generate energy that complements the ever-increasing amount of intermittent renewable energy in our state.

Even more capacity needs to be built soon.

I am proud to say that Wolverine is doing its part to meet the future needs of its member cooperatives, as are others, such as municipal electric utilities in Lansing and Holland. But we need more capacity to be built very soon.

To learn more about the exciting new Alpine project, visit alpinecleanenergy.com. ■

Electric Heat, Water Heater Program Changes

Solution everal changes to Great Lakes Energy's programs for electric heating systems and electric water heaters are now in effect. The changes encourage installation of more energy efficient heat pumps and heat pump water heaters.

Electric Heating Systems:

- Rate CH and PCH (Controlled and Partial Controlled Heating) is discontinued for new enrollees. Members currently on the CH rate will continue to receive a 3 cents per kilowatt-hour (kWh) credit for their electric heating system. Members on PCH who currently receive a 1.5 cents per kWh credit will receive the same 3 cent discount. Electric heating systems on CH or PCH will no longer be subject to control. Members in the midst of installing equipment for this rate must have it completed by March 31, 2015.
- A new efficient electric heat rate for qualifying ground or air-source heat pumps is available. The heat pumps must be separately metered at a discount of 3 cents per kWh. The 3 cent credit is available year-round for qualifying ground source heat pumps and for bills dated November, December, January, February, March, April and May for qualifying air-source heat pumps.
- Rebates for qualifying ground (\$500) or air-source (\$250) heat pumps will continue, but with higher efficiency standards that correspond with the new electric heat rate standards.
- Rebates up to \$450 for qualifying heat pumps will be available through our Energy Optimization program.

Water Heaters:

- Rebates will be offered for the installation of a new electric heat pump water heater when replacing an existing electric water heater. This program is funded through the Energy Optimization (EO) surcharge. The EO rebate for standard electric water heaters is discontinued.
- The Marathon[®] electric water heater program and rebates are discontinued. Members can buy a Marathon water heater and receive a rebate through a GLE-approved contractor until Feb. 28, 2015, or while supplies last.
- Rate CWH (Controlled Water Heating) will not be available to new enrollees after March 31, 2015. Water heaters currently on rate CWH will no longer be subject to control during times of peak demand, which will result in a reduction in our power supplier's credit to most members with these units. Starting with their February bills, all members on the program will receive the same credit of \$4.50 monthly for 30 gallon or larger tanks when using at least 350 kWh per month.

Visit michigan-energy.org for information on Energy Optimization rebates on energy efficient products for your home or business.

Visit gtlakes.com or contact GLE at ext. 8957 or glenergy@glenergy.com for more information and eligibility.

Merger Update

G reat Lakes Energy ended merger discussions with Alger Delta Cooperative Electric Association following recent action by the Alger Delta board of directors.

Visit our website for future updates on this issue.

Alger Delta provides electric service to more than 10,000 members in five counties in Michigan's Upper Peninsula.

Changes to Long Distance, Internet Services

Great Lakes Energy no longer offers long-distance phone and dial-up internet services.

The services are provided by TransWorld Network (TWN), which recently announced it is no longer accepting new customers to these programs. However, customers already enrolled in them will continue to be served by TWN.

Inquiries about the changes or TWN's services should be directed to their customer service line at 877-981-3000.

Who Are Your Directors?

our directors are Great Lakes Energy members just like you. In addition to his job as manager of the Petoskey Gordon Food Service store, Mark Carson devotes his time to coaching a boys basketball team in Boyne City and teaching business courses. He brings his business management and leadership skills to the board as a Great Lakes Energy director. That's the cooperative difference.

Mark Carson coaches his players.





Kami Ballmer of Elmira is the grand prize winner of an LED TV in a random drawing that was part of Great Lakes Energy's Co-op Month celebration. Cindi Parker, of Walkerville, won the second prize of \$100 worth of LED lights. Third prize, \$50 worth of LED lights, went to Dale Smith, of Hart.

Thank you to the hundreds of Great Lakes Energy members who entered and also took advantage of our energy-saving gifts giveaway. Continue to save by visiting michigan-energy.org for news on current Energy Optimization programs.

The Big Game, Series Finales, Awards Season. With the help of your Energy Optimization program, your home will be the place to watch the very best on TV. Go big and save with rebates up to \$50 on ENERGY STAR rated TVs.

ONLINE: michigan-energy.org PHONE: 877.296.4319





Energy Optimization programs and incentives are applicable to Michigan service locations only. Other restrictions may apply. For a complete list of participating utilities, visit michigan-energy.o

HOST WITH THE MOST



Zeak DeWyse (standing, far right) has a crew of six local workers that help him handcraft his company's unique barrel saunas. Photo-Shawn Malone/Lake Superior Graphics

A Barrel Of Fun: Portable Sauna Is Good Fundraiser, Too

t's 18 degrees outside. Steam rises from a large hole cut in the middle of Millecoquin Lake. A mixed group of younger and older people are standing around looking like they're getting ready to go to the beach, except their lips are quivering and their teeth chattering. They're getting ready to take the "Polar Bear Plunge" challenge to benefit the Engadine Intermediate School District.

Luckily, after their plunge, warmth awaits these "polar bears" in what looks like a huge wooden keg resting on its side on the frozen lake. The attractive, cedar-hewn structure is actually a sauna, built by the Upper Peninsula Sauna Company in tiny Engadine, MI. Saunas and polar bear plunges certainly aren't new in the U.P., but this type of barrel sauna is definitely a novelty that is catching on fast because they are extremely mobile (trailerable) or can be stationary, and fit into most any lifestyle and landscape.

The saunas are manufactured by a seasoned crew of builders led by Zeak DeWyse, a local, licensed contractor and owner of DeWyse Construction. A Cloverland Electric Co-op member, DeWyse says he was looking for another source of income that would keep his crew busy when he latched onto the idea of building barrel saunas.

"It wasn't my original idea," DeWyse says about the sauna's unique construction. "I saw one for sale on the west end of the U.P." He also bought a barrel-shaped sauna from a backyard mechanic that he and his building crew used as a prototype. The saunas the DeWyse crew builds are crafted out of cedar felled from the woods near Engadine and sawn in local mills.

The Upper Peninsula Sauna Company is a welcome addition to the community and to the employees of DeWyse Construction. DeWyse says it has allowed his workers to stay busy during inclement weather. The company is a part of DeWyse Construction and shares the

Below: An aerial view of the "Polar Bear Plunge" local school fundraiser. Plunge participants can warm up in the Upper Peninsula Sauna Company's barrel sauna set up at the right of the hole cut into the lake.



The cozy barrel sauna holds four adults comfortably and comes with a custom-fabricated woodstove, solar lights, a thermo-hygrometer, water pail, and a cedar spoon. The stove rocks all come from the U.P.

same building—a very old one on Main Street—which was vacant for several years.

"It's working out really well that my guys aren't losing days from their income," DeWyse explains. "When it rains everybody comes to the shop and we build saunas, so that's been kind of a gift for our employees."

Supporting local events is nothing new for the DeWyse company. They're very much involved with the community, especially the schools, and helping other volunteers with fundraisers, parades, and similar events. The saunas are a good draw and have been used to raise funds for different causes. Besides the Polar Bear Plunge, DeWyse recently offered a barrel sauna to anyone who can make a hole-in-one during golf scrambles. The prize is placed on the designated hole.

Along with beating the winter blues, DeWyse adds, there are health benefits to taking a sauna, including removing toxins from your body and sweating-out colds, the flu, and sore muscles—and avoiding hypothermia after an icy plunge in a lake!

Photos—Sigurd Utvch

Who's Your Legislator?

s a guide to help you understand who represents you in the Michigan Legislature, we have listed here all the legislators (both House and Senate) that represent districts that include the Great Lakes Energy Cooperative service area. Whatever their background, most represent districts with large rural populations, which are areas where electric co-ops serve. In fact, several legislators are electric co-op members themselves.

There are a total of 44 new members in the Michigan House of Representatives and 10 new members in the Senate. Legislation affecting cooperatives and their owners most likely originates in those committees covering utilities, energy, technology, transportation, environment, land use, safety and taxes.

Michigan Senate

In the Senate, Republicans continue to hold the majority, by 27-11. Unlike the House, the Senate ran for the first time under new district lines. Visit senate.mi.gov for more information.



Mike Nofs

19th District

(517) 373-2426



26th District



Peter MacGregor 28th District (517) 373-0218



Wayne Schmidt 37th District 517-373-2413



Dave Hildebrand 29th District (517) 373-1801



Arlan Meekhof 30th District (517) 373-6920

Roger Victory

88th District

(517) 373-1830

Phil Potvin

102nd District

(517) 373-1747



33rd District (517) 373-3760



Goeff Hansen 34th District (517) 373-1635



Darwin Booher 35th District (517) 373-1725







Cindy Gamrat 80th District (517) 373-0836



Jon Bumstead 100th District (517) 373-7317



Lee Chatfield 107th District (517) 373-2629

Michigan House of Representatives

In the House, Republicans continue to hold the majority, by 63-47. The House district lines are the same, since the redistricting process that occurs every 10 years was established in the last election. Visit house.mi.gov for more information.



Mike Callton 87th District (517) 373-0842



Ray Franz 101st District (517) 373-0825



70th District (517) 373-0834



Amanda Price 89th District (517) 373-0838



Bruce Rendon 103rd District (517) 373-3817



Ken Yonker 72nd District (517) 373-0840



Daniela Garcia 90th District (517) 373-0830



Larry Inman 104th District (517) 373-1766





Holly Hughes 91st District (517) 373-3436



105th District (517) 373-0829









97th District

(517) 373-8962

Peter Pettalia

106th District

(517) 373-0833















Looking Out for You

bout 377 dying ash trees were removed last fall along M-88 in Antrim County's Forest Home Township before they could fall into the power lines and cause outages. At left, a Trees, Inc. employee cuts another tree that fell victim to the emerald ash borer, an insect responsible for killing millions of ash trees in Michigan.

So far, several thousand diseased and dying trees of different species throughout Great Lakes Energy's service area that pose a threat to power lines have been removed.

Powering Up

When an outage occurs, line crews work to pinpoint problems

1 High-Voltage Transmission Lines

Transmission towers and cables that supply power to transmission substations (and thousands of consumers) rarely fail. But when damage occurs, these facilities must be repaired before other parts of the system can operate.

2 Distribution Substation

Each substation serves hundreds or thousands of consumers. When a major outage occurs, line crews inspect substations to determine if problems stem from transmission lines feeding into the substation, the substation itself, or if problems exist down the line.

5 Individual Homes

If your home remains without power, the service line between a transformer and your residence may need to be repaired. Always call to report an outage to help line crews isolate these local issues.

3 Main Distribution Lines

If the problem cannot be isolated at a distribution substation, distribution lines are checked. These lines carry power to large groups of consumers in communities or housing developments.

4 Tap Lines

If local outages persist, supply lines, called tap lines, are inspected. These lines deliver power to transformers, either mounted on poles or placed on pads for underground service, outside businesses, schools, and homes.

When a major storm causes widespread damage, it can cause longer outages. Co-op line crews work long, hard hours to restore service to the greatest number of members in the shortest time possible. Here's what's going on if you find yourself in the dark. Remember to call 800-678-0411 to report your outage.

Snowmobile Museum, Trails Are Winter Fun

id you know that over 6,500 snowmobile trails run throughout Michigan? To survive winter, you may want to buck-up with boots and a snowsuit to explore some of them. A few phone calls or an easy internet search reveals resorts and sport shops that rent snowmobiles.

Once #1 in the country for registered snowmobilers, Michigan now ranks second behind Minnesota. But don't let that cool your sleds. Bill Manson, of the Michigan Snowmobile Association (MSAsnow.org), says the related family time draws folks in and keeps them coming back. "In the early days of snowmobiling, the sport was a 'guy thing.' Now, everyone including the grandparents are out enjoying the woods together."



Higher quality machines are credited with the wider range of people enjoying the sport. Ergonomic seats with warmers, smooth suspensions, and easy handling allows the entire family to ride comfortably, go fast, and have fun.

Originally, snowmobiles were designed as work vehicles, says Charlie Vallier of the Snowmobile Museum in Naubinway, MI (on U.S.-2). "Sleds first appeared in Wisconsin around 1924 and were used by utility companies, trappers and commercial fishermen. Not until the late '60s did consumers realize they could be used for recreation."

Nostalgia for the old machines runs deep—enough so that the Snowmobile Museum recently expanded. "Throughout winter, enthusiasts can find at least one vintage snowmobile show on the Great Lakes every weekend," Vallier adds. "People love the old sleds. Seeing them, restoring them, and riding them. They represent a simpler time."

A walk through the Snowmobile Museum is a walk through that time (open daily, 9 a.m. to 5 p.m, at \$5



for adults and kids 16 and under free). Over 130 different machines spanning the decades are displayed, and the folks who restore them love to share stories of the days when sleds didn't have seat warmers!

Share a story idea by email to jack@countrylines.com or write J. O'Malley, 2859 W. Jolly Rd., Okemos, MI 48864. ■

Jack O'Malley



Where This Is?

Every co-op member who identifies the correct location of the photo at left by **Feb. 10** will be entered in a drawing for a \$50 credit for electricity from their electric co-op.

We do not accept Mystery Photo guesses by phone. Enter your guess at countrylines.com or send by mail to: *Country Lines* Mystery Photo, 2859 W. Jolly Rd., Okemos, 48864. Include the name on your account, address, phone number, and name of your co-op. Only those sending complete information will be entered in the drawing. The winner will be announced in the March 2015 issue.

The November-December contest winner is Keith Kettinger, of Lake Ann, a Cherryland Electric Cooperative member who correctly identified



the photo as the blacksmith building at the Almira Historical Society Museum in Lake Ann.

Stop ICE DAME

- Eliminate ice dams!
- Stop shoveling your roof
- Enhances safety from falling ice

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gtlakes.com f facebook.com/greatlakesenergy

Thanks for helping our communities!

Please know that your small contribution (averaging 50 cents per month or less) to the People Fund is greatly appreciated. The many local charities and community groups helped by this program are grateful to the Great Lakes Energy members who make the People Fund grants possible.

⁴⁴ Your grant will help change lives. For some of these youngsters this is the only pair of new shoes they've ever owned.³⁹

-Mary Peterson, Good Samaritan Family Services

⁴⁴ Your donation is the first step in helping families in need. I want to thank you for your donation to Manna's Backpack Program.⁹⁹

-Debra Noblett, The Manna Food Project

^{**(**} We are SO VERY grateful that you supported our mission and efforts!^{**)**}

-Karen Kroll, Newaygo County Council for the Prevention of Child Abuse and Neglect

⁶⁶ Thank you again so much for the People Fund grant. This improvement will impact the safety to all visitors with wheelchairs and those with other disabilities.⁹⁹

-Nancy Supran, Circle Rocking S Children's Farm





The Manna Food Project, Harbor Springs

^{**(** Thank you in helping us serve the people of Mason County in their times of great stress and need. **?**^{**?**}}

-Mason County Sheriff's Office Victim Services Unit

We thank you for your role in looking out for the welfare of our community's senior citizens.

-Sue Engel, Friendship Centers of Emmet County

Three easy ways BY PHONE: Call 888-485-2537 ONLINE: Visit gtlakes.com ("Your Community" tab) to sign up: BY MAIL: Fill out the section on the back of the attached People Fund Annual Report and return with your bill payment.