



# **THOUSANDS** of happy geothermal owners.

Real WaterFurnace owners

# MILLIONS of dollars saved.

Thousands of happy homeowners have saved millions of dollars on heating, cooling and hot water thanks to the groundbreaking 7 Series geothermal heat pump. To celebrate, we're offering instant savings of \$2,000 on the most efficient unit on the planet. With the additional 30% federal tax credit, there's never been a better time to upgrade to WaterFurnace. But hurry, this deal ends June 24th<sup>1</sup>, so contact your local dealer today—and join the SEVENbration!





#### Your Local WaterFurnace Dealers

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#### **Berrien Springs**

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### **Big Rapids**

Stratz Htg & Clg, Inc. (231) 796-3717 stratzgeocomfort.com

#### Caro

AllTemp Comfort, Inc. (866) 844-HEAT (4328) geo4less.com

#### Carsonville

Certified Temperature Innovations (810) 300-7748

### Clifford

Orton Refrig & Htg (989) 761-7691 sanduskygeothermal.com

#### DeWitt

S & J Htg & Clg (517) 669-3705 geothermalservicesof michigan.com

### **Grand Rapids**

Total Comfort Resource, LLC (616) 406-3182 totalcomfortresource.com

### Hart/Ludington Adams Htg & Clg

(231) 873-2665 adamsheatingcooling.com

### **Indian River**

M & M Plmb & Htg (231) 238-7201 mm-plumbing.com

### Jackson/Adrian

Comfort 1 Htg & A/C (517) 764-1500 comfort1.net/geothermal

#### Kalkaska

Kalkaska Plmb & Htg (231) 258-3588 kalkaskageothermal.net

#### Mt Pleasant

Walton Htg & Clg (989) 774-1566 waltonheating.com

### Muskegon

Adams Htg & Clg (231) 873-2665 adamsheatingcooling.com

Kiessel Geothermal Htg & Clg (231) 747-7509 kiesselsgeo.com

### **Portland**

ESI Htg & Clg (517) 647-6906 esiheating.com

#### Sunfield

Mark Woodman Plmb & Htg (517) 886-1138 mwphonline.com

### **Traverse City**

Geofurnace Htg & Clg (231) 943-1000 watergeofurnace.com

D & W Mechanical (231) 941-1215 dwgeothermal.com

instant \$2,000

Learn more at waterfurnace.com/SEVENbration





Michigan's Electric Cooperatives countrylines.com

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Editor

**Christine Dorr** 

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Association officers are **Robert Kran**, Great Lakes Energy, chairman; **Mark Kappler**, HomeWorks Tri-County Electric, vice chairman; and **Eric Baker**, Wolverine Power Cooperative, secretary-treasurer. **Craig Borr** is president and CEO.

### CONTACT US/LETTERS TO EDITOR:

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### **Change of Address:**

Please notify your electric cooperative See page 4 for contact information.

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### IN YOUR WORDS

Last month, we asked electric co-op members a question:

If you could be any age for a week, what age would that be?

Thank you for all the responses. Here are some of your answers...

"I would like to be 17 again, when I met and dated my first girlfriend."

"I think of myself as 61 years old. I am really 82, and married 60 years. To be 61 again would be great...the kids are educated and married, our home and cottage are paid for, and we still have date nights!"

"My current age, 76. I'm healthy and can enjoy all the blessings provided by God."

Our new Question of the Month is:

If you had to be trapped in a tv show for a month, which would you choose?

Please submit answers to countrylines.com by May 1.

### ON THE COVER\*

Tom Lakenen, creator of Lakenenland Sculpture Park in the Upper Peninsula, has created over 80 whimsical sculptures from bits of salvaged iron.

<sup>\*</sup>Some co-op editions have a different cover.



Your Touchstone Energy\* Cooperative



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To report an outage, call: 1-800-678-0411

### gtlakes.com

**Change of Address:** 888-485-2537, ext. 8924

Great Lakes Energy is an equal opportunity provider and employer.



Find us on Facebook. facebook.com/greatlakesenergy



### A Message From GLE's New CEO

s a "financial guy," I've always been interested in numbers and how they look at the end of the month. Controlling costs was an important part of my job as your co-op's chief financial officer. It will continue to be important to me as your new president and CEO.

There are other numbers about your co-op that I find interesting and would like to share:

- GLE has **242** full-time employees in **nine** service locations.
- The cooperative serves **123,000** members in **26** counties.
- We are led by **nine** board members with **three** directors elected each year.
- GLE has over 14,000 miles of line, more than most of the 800-plus electric co-ops in the nation.
- Capital credit refunds totaling over \$46.1 million have been returned to members since 2003.

I understand the impact numbers have on our members. Financial decisions made by your board of directors with management input reflects that. Fiscal responsibility involves being prepared to handle unexpected situations. Our financial strength allows us to weather major storms, like the August and December 2015 storms that cost over \$3.5 million, because we are a well-run business.

We strive to keep our annual average increase in costs below that of other electric co-ops in the country. As business expenses continue to rise each year, along with expensive weather events, this annual goal is becoming more difficult to reach. It is something we continue to monitor very closely.

Many of our expenses are similar to yours, such as insurance, fuel, utilities, interest and transportation. Electric co-ops pay taxes, too. In 2015, our total property tax expense was nearly \$4.7 million. These are some of the fixed costs covered by the monthly charge on your bill.

These facts and figures are just a few of the numbers that make Great Lakes Energy a well-run business. Other numbers, like our financial strength, our low average outage minutes, and the amount of money we invest in keeping our electric system healthy all contribute to our most important number—you.

Our members are number one. Providing you with reliable service and affordable rates has always been our focus and will continue to be under my leadership.

## **Three Openings On GLE Board**



District 6
Robert Kran



District 8\* District 9\*

\*No director currently represents the district.



ominating petitions are available in three districts for Great Lakes Energy (GLE) members who wish to seek election to the cooperative's board of directors.

New directors are expected to be elected in two districts (8 and 9) that currently have no representatives on the board.

In 2014, GLE members voted to establish voting districts by geographic region for director elections.

Three board positions, each for three years, will need to be filled. Qualifying GLE members who reside in districts 6, 8 or 9 can seek election to the board.

Counties by district are:

District 6 – Mason, Lake

District 8 - Osceola, Clare, Newaygo, Mecosta

District 9 – Ottawa, Kent, Montcalm, Allegan, Barry

The term of District 6 director Robert Kran, of Free Soil, expires this year. Districts 6 and 7 each have two directors on the board. Both districts will each lose one director this year due to the retirement of Robert Thurow in District 6 and Richard Walsworth in District 7.

To get their names on the ballot, qualifying member-owners of the electric cooperative who maintain a primary residence within its service area must file a nominating petition with the co-op secretary.

Petitions must be signed by at least 50 active GLE members within the candidate's district.

Petition circulators are advised, but not required, to collect well over 50 signatures because some may not be valid.

Signed petitions returned by mail or in person must be received in the co-op's Boyne City office no earlier than Thursday, May 26, and no later than Friday, June 10.

Petition forms are available by calling 888-485-2537, ext. 1331.

Great Lakes Energy members in each of the three districts will elect one candidate from within their district to fill the three positions on the board. Mail-in ballots will be sent with the July/August 2016 issue of *Michigan Country Lines*. Winners will be announced Aug. 24 at the annual business meeting.



### When Do We Vote?

Great Lakes Energy members elect a candidate from within their district to the cooperative's board of directors once every three years.

Find the district you reside in below to determine when you will receive a mail-in ballot that is mailed in July with the annual election issue of *Michigan Country Lines*.

### 2016 election

District 6 – Mason and Lake counties District 8 – Osceola, Clare, Newaygo and Mecosta counties District 9 – Ottawa, Kent, Montcalm, Allegan and Barry counties

### 2017 election

District 3 – Antrim County
District 4 – Otsego,
Montmorency, Oscoda and
Crawford counties
District 5 – Grand Traverse,
Kalkaska, Manistee, Missaukee
and Wexford counties

### 2018 election

District 1– Emmet County District 2 – Charlevoix and Cheboygan counties District 7 – Oceana and Muskegon counties

## Co-ops Launch Voter Engagement Program

ichigan electric cooperatives have joined a national initiative for a non-partisan effort to promote civic engagement and voter participation in the communities they serve.

Through this program, we want to help our members know when elections are, what's at stake, and how to make their voices heard. Who folks vote for isn't really as important as the fact that they do vote.

In keeping with its non-partisan goals, the initiative will not be endorsing specific candidates for office. It's about real people in real places facing real challenges. It's about our co-ops living out the principles of our movement: Concern for community and democratic control.

Visit vote.coop to learn more. ■



Don't forget to vote in the state primary election on August 2 and the general election on November 8.

# I'M A CO-OP VOTER





## **Thank A Lineworker On April 11**

s the "first responders" of the electric co-op family, lineworkers perform around-the-clock in dangerous conditions and challenging situations to keep power flowing and protect the public's safety, going above and beyond to restore power to their communities. That's why electric co-ops have designated a National Lineman Appreciation Day. This year, April 11 is the day we honor the hard-working men and women who keep the lights on.

Resolutions adopted by the National Rural Electric Cooperative Association (NRECA) explain it best:

"Whereas linemen leave their families and put their lives on the line every day to keep the power on; Whereas linemen

work 365 days a year under dangerous conditions to build, maintain and repair the electric infrastructure; Whereas there would be no electric co-ops without the brave men and women who comprise our corps of lineworkers."



Lineworkers everywhere deserve this special day of recognition. As a co-op member, please take a moment to "thank a lineworker" for the job they do and show support for those who help light our lives.

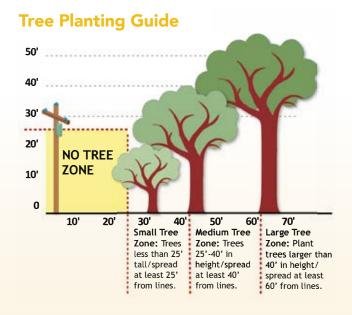
## Plant A Tree In The Right Place

arth Day is April 22. Show the earth some love, and plant a tree. Choose the right tree for the right place and avoid future problems with power lines.

To avoid future electrical hazards, planting tips include:

- Consider the mature height of trees. Any tree that can grow to 25 feet tall or more should not be planted near overhead power lines. A mature height of less than 15 feet is recommended.
- Do not plant near underground utility services.
   Tree roots can grow and interfere with underground pipes, cables and wires. Future repairs to these facilities could also damage the health and beauty of nearby plants and trees.
- Keep areas around electric meters, transformers or other electrical equipment free of any vegetation that could limit utility service access.

 Before digging, call 811, the local underground utility locator service so that accidental contact, damage and injuries can be avoided.





### **Shop And Save**

Shop and save with your Co-op Connections® discount card. Find bargains online or use your card at participating businesses that offer savings on dining, auto repair, fast-food takeouts, gardening, fishing, golf, baked goods, gifts and more. Valuable offers from local and national merchants are available.

In addition, save up to 85 percent on prescription drugs and refills at participating retailers. Other healthy savings discounts are available, too. Visit healthysavings.coop for more information.

The best part about the Co-op Connections® card is it's free to Great Lakes Energy members. This is a discount card, not a credit card.

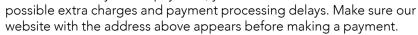
Review the discounts by visiting our website, gtlakes.com, and clicking on the Co-op Connections discount card. Or use the Co-op Connections mobile app. Visit the App Store and search for Co-op Connections.

Don't have a card or Internet access to the list of discounts? Simply call us at 888-485-2537, ext. 8957, and start saving today.

# Beware Of Other Online Payment Sites

aying your Great Lakes Energy bill online is fast, easy and free when you use our website my.gtlakes.com. Beware of hidden fees from other payment websites.

Pay your GLE bill online at any time by using this address: my.gtlakes.com. If you accidentally select another payment website to make your bill payment, you risk



Some websites allow visitors to pay their local utility bills with the utility's name and company logo appearing on the site. Great Lakes Energy is not affiliated with any third party website that offers utility payment service. If you pay your GLE bill on a third party website, you risk:

- Extra charges levied by the third party for each transaction on their website.
- Delays up to two days or more before the payment is actually posted to your GLE account.

For some GLE members, the delay could result in the account being disconnected for nonpayment if payment is not received in time to avoid shut-off. Even if late payment does not result in a shut-off, late payment fees could be charged to the account.

Great Lakes Energy members can avoid these risks by taking advantage of payment options offered directly from their cooperative. Use our "Pay Your Way" system with one of the following options:

**AutoPay:** Your payment is automatically deducted each month from either your checking account, credit card or debit card.

**ePay:** Pay online at my.gtlakes.com. Make a one-time payment with a check or credit card. Enroll in e-billing to stop receiving paper bills.

**PhonePay:** Either speak to a GLE representative or pay at any time by using our automated pay-by-phone service. We accept payment by credit card or check over the phone.

**Pay Stations:** Visit any of the local participating businesses that will accept payments for Great Lakes Energy bills (no past due amounts).

**FlexPay:** Pay for your electricity in advance and manage your electricity use on a daily basis. No late fees, no reconnect fees and no deposits involved with this plan.

You can also visit any of our eight GLE offices and make your payment in person or use our drop-box.

For more information visit gtlakes.com or contact us at 888-GTLAKES.

# Birds Of Beauty Photo Gallery

















- 1. Snowy owl, taken in Traverse City this winter.

  Photo by Lori Gelinas, Rapid City
- A pelican along the Atlantic shore in Central Florida. Photo by Heike DeWolf, Grayling
- 3. Bald eagle in winter.

  Photo by Gaye Hott, Ellsworth
- 4. A beautiful blue heron in the river behind our house. Photo by Kayleigh Martin, Ludington
- 5. An oriole at our hummingbird feeder. Photo by Edward Garabedian, Grayling
- Hungry goldfinches. Photo by Barry Cole, Petoskey
- 7. This little female hummingbird visited our garden daily in late summer. She really liked the purple flowers in the hanging basket! Photo by Sharon Hemme, Petoskey
- This drake wood duck caught me taking his picture while he rested on a branch in the back yard. Photo by Kathy Miller, Gowen

# Enter Our 'Pay My Bill' Photo Contest!

Great Lakes Energy members whose photos we print in *Country Lines* will be entered in a drawing and one lucky member will win a credit on their December 2016 energy bill, up to \$200! Upcoming topics include "Fishing," due April 15 for the June issue and "All About Michigan," due May 15 for the July/August issue.

Visit gtlakes.com/photocontest to submit your high resolution digital photo, read contest rules, and see upcoming themes for 2016. Thank you to everyone who sends in photos. We always look forward to seeing all the photos our talented members submit.

# CLEVER SIDE DISHES

Complete your meal with these simple sides.



### Broccoli Salad (pictured)

Karen Armstrong, Webberville

- 1 head broccoli, cut into bite size florets
- ½ red onion, chopped
- ½ c. crumbled bacon
- 1 ½ c. shredded cheese
- ½ c. mayo
- 1 T. cider vinegar
- ½ c. sugar (or to taste)

Mix all ingredients together; toss with broccoli. Serve.

### German Potato Salad

Joan Nachtman, Ellsworth

- ½ lb. bacon, cut into small pieces
- 1 medium onion
- 2 T. flour
- ½ c. sugar
- 3/3 c. white vinegar
- 1½ c. water
- salt and pepper, to taste
- 6–8 large potatoes, peeled and cubed

Fry bacon and remove from pan; leave the fat from bacon in the pan. Add the onion and fry in the bacon grease for 3 to 4 minutes. Add flour and cook for a couple minutes, stirring. Mix in sugar and white vinegar. Boil the potatoes in water until done. Drain and add potatoes with bacon and sauce. Best made one day ahead, cover and refrigerate.

### Sauerkraut Salad

Lorraine Hartley, Wolverine

- 16 ozs. sauerkraut, drained and rinsed
- 1 med. green pepper, diced
- 1 c. celery, diced
- 1 med. onion, diced
- ¾ c. to 1 c. sugar
- ½ c. apple cider vinegar
- 2-oz. jar diced pimentos, drained

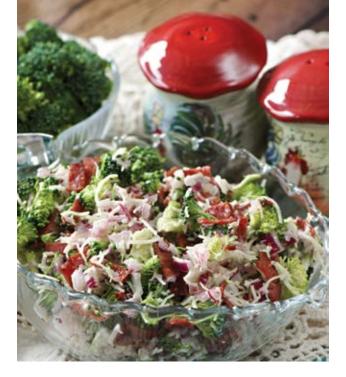
Combine all ingredients. Cover and refrigerate overnight. Stir and serve.

### **Apple Slaw**

Robin Musselman, Charlotte

- 2 c. chopped apples
- 2 c. shredded red cabbage
- 2 c. shredded green cabbage
- 1 med. carrot, finely chopped
- 1½ c. Miracle Whip
- 2 T. honey
- spiced or sugared pecans, optional

Mix Miracle Whip and honey; set aside. In a large bowl, combine apples, carrot and both cabbages. Mix in Miracle Whip/honey mixture. Chill. Serve as is or with pecans on top.



### Swiss Vegetable Medley

Terry Baxter, Alanson

- 1 bag (16 oz.) frozen vegetables (broccoli, carrots, cauliflower), thawed and drained
- 1 can (10 ¾ oz.) condensed cream of mushroom soup
- 1 c. (4 oz.) shredded Swiss cheese
- 1/3 c. sour cream
- ¼ t. pepper
- 1 can (2.8 oz.) French fried onions

Preheat oven to 350°. In a large bowl, combine vegetables, soup, ½ c. cheese, sour cream, pepper and ½ can of French fried onions. Pour into shallow (1 qt.) rectangle baking dish. Bake covered for 30 to 40 minutes. Sprinkle remaining cheese and onions in diagonal rows across top; bake uncovered 5 minutes or until onions are golden. Makes 6 servings.

### **SUBMIT YOUR RECIPE!**

Thanks to all our readers who send in recipes. Please send in your favorite "BBQ" recipes by **May 1** and "Dessert" recipes by **July 1.** 

Enter your recipe online at *countrylines.com* or send to (hand print or type on one side, please): Country Lines Recipes, 201 Townsend St., Suite 900, Lansing, MI 48933. Please note the co-op from which you receive your electric service.

### A RECIPE WINNER EVERY MONTH!

Contributors whose recipes we print each month will be entered in a drawing and *Country Lines* will pay a \$50 credit on the winner's electric bill! A winner will be selected every month.



Oreat Lakes Lifergy exceeds most state performance stand

reat Lakes Energy met nine of 10 statemandated standards for electric service and reliability in 2015.

Thousands of Great Lakes Energy members are benefiting from our continuous improvements in reliability and service. These efforts have led to our success in meeting all 10 state performance standards in seven of the last nine years. The addition of more line protection devices, use of new technologies, improvements to major power line circuits, and ongoing vegetation management to

limit tree damage to power lines are all helping us get the lights back on safely and more quickly for our members during storms.

The Michigan Public Service Commission (MPSC) requires state-regulated electric utilities to annually report how well they were able to meet standards established to protect consumers from unacceptable levels of electric service and reliability. Standards to help measure utility performance in emergency outage situations are included.

### 2015 ANNUAL STANDARDS AND RESULTS

**Complaint Response.** Utility must respond in three business days or less to at least 90 percent of any formal complaints filed against it with the MPSC.

GLE score: 100 percent.

**Call Blockage.** No more than 5 percent of incoming calls should receive a busy signal.

GLE score: Results could not be determined because call blockage numbers were not available from GLE's phone line carrier for all months in 2015. A change in the way data is collected is being made which should prevent this from happening again.

**Meter Reading.** At least 85 percent of the meters must be read within the approved time period.

GLE score: 99.37 percent.

Wire Down Relief Factor. At least 90 percent of the time, a utility must respond within four hours to non-utility employees, such as firefighters, who request relief from guarding a downed power line.

GLE score: 100 percent.

**New Service Installation.** At least 90 percent of new services must be installed in 15 business days or less. Great Lakes Energy handled 706 new service installations last year, excluding those installed in combination with primary lines.

GLE score: 98.9 percent.

Average Call Answer Time. Calls must be answered on average in less than 90 seconds. In 2015, the cooperative handled nearly 350,000 calls through its Call Center, outage and operator queues.

GLE score: 33 seconds.

**Outage Restoration (Normal Conditions).** At least 90 percent of the customers should have their power restored in eight hours or less.

GLE score: 99 percent.

Outage Restoration (Catastrophic Conditions). At least 90 percent of the customers should have their power restored in 60 hours or less.

GLE score: 98.7 percent.

State rules define catastrophic conditions as either severe weather conditions that result in service interruptions to at least 10 percent of a utility's customers or events of sufficient magnitude that result in a government issued state of emergency declaration.

### Outage Restoration (All Conditions).

Power should be restored to at least 90 percent of the customers in 36 hours or less under normal and catastrophic conditions.

GLE score: 96.93 percent.

### Same Circuit Repetitive Interruption.

No more than 5 percent of the utility's electric circuits should experience five or more outages in a 12-month period.

GLE score: 0.11 percent.

Getting the lights back on quickly is another way Great Lakes Energy looks out for you.



## **Supporting Our Natural Resources**

he Mason County Walleye Association raises young walleyes in their rearing pond for the Michigan Department of Natural Resources (DNR). A \$5,000 People Fund grant helped fund fish transfer tanks and equipment/pond repairs that will help the group continue its annual fish rearing

project. Once baby walleyes, called "fries," grow to the right size, they are removed from the pond (as workers prepare to do in photo above) and stocked in area lakes by the DNR. The group's work helps support area sportfishing and tourism.

(Photo courtesy Ludington Daily News)

# YOUR SMALL CHANGE MAKES A DIFFERENCE

BIG



Bellaire Public Library Children's Literacy Station Computer

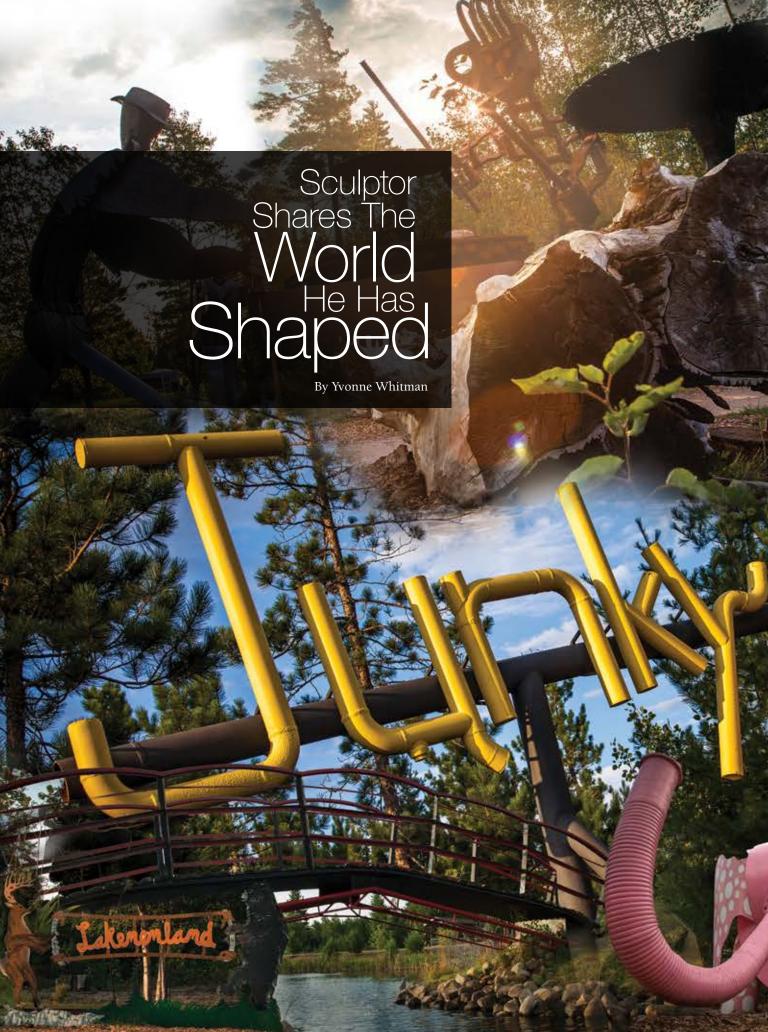
Can you give a few cents a month to help your community? The People Fund program works because there is power in numbers. A contribution of less than \$1 each month adds up fast when thousands of Great Lakes Energy members get involved.

The needs of our local communities continue to grow, and you have the power to give the People Fund a bigger role in meeting those needs. We round up your electric bill to the next dollar and the amount, which averaged just 49 cents a month in 2015, goes into the People Fund. There are no administrative costs. All donations are returned to our local communities.

We Need Your Help!
Enroll in the People Fund today: 1-888-485-2537 • gtlakes.com









## **Spring Clean Your Way To Energy Savings**

pruce up your spring cleaning routine by adding a few extra activities that will keep your home spotless and help you save energy, too.

- Vacuum air registers and vents to keep air flowing as efficiently as possible.
- Wash or replace air filters and consider installing a timer switch on your bathroom fan.
- Dust electronics and lightbulbs thoroughly to ensure they operate at maximum capacity.
- Vacuum refrigerator coils to remove dust and dirt, which can force the fridge to work harder.
- Clean the track on your sliding glass door to maintain a tight seal. A dirty track can create gaps where heat or cold air can escape.

Take a quick break from cleaning and prep your home for energy savings by doing the following:

- Redirect ceiling fans to spin counterclockwise.
   This helps move air downward, cooling the room and maintaining constant airflow.
- Purchase a smart or programmable thermostat to control the temperature in your home, even when you're away.



- Open windows to create a cross-wise breeze, cooling your home without switching on the A/C.
- Seal air leaks to prevent cool air from seeping out.
   Up to 30 percent of heating and cooling bills are consumed by air leakage!
- Schedule a professional tune-up for your cooling system to ensure it runs at peak efficiency. Regular tune-ups can also help prevent costly breakdowns.

REBATES ARE NOW AVAILABLE toward the purchase of many energy-efficient products and appliances. Visit michigan-energy.org or call 877-296-4319 for additional energy-saving information and rebates.



## Out with the old

It's the season of change! Now is the perfect time to identify opportunities to upgrade outdated, inefficient lighting and equipment at your office or facility. The Energy Optimization program helps businesses save energy—and improve their bottom line—by providing cash incentives toward the purchase of:

- HVAC equipment
- Food service equipment
- · Energy-efficient lighting
- Industrial process equipment
- Commercial refrigeration equipment

**ENERGY TIP:** Rebates are available for custom projects tailored to meet unique business needs.

ONLINE: michigan-energy.org PHONE: 877.296.4319





# How To Figure Operating Costs

Follow these steps and find out how much it costs to operate your appliances by the hour:

1. Find the wattage rating on the back or bottom of your appliance. If there is an amperage rating instead, multiply the amps times the volts to calculate the watts. (amps x volts = watts)

**Example:** A microwave oven rated at 6 amps and 120 volts would use 720 watts of electricity. (6 amps x 120 volts = 720 watts)

- **2.** Divide the appliance wattage by 1,000 to convert to *kilowatts*. **Example:** 720 watts divided by 1,000 = .72 *kilowatts*
- **3.** Multiply the *kilowatts* by our kilowatt-hour (kWh) rate for residential, seasonal and general service single-phase services, plus the Power Supply Cost Recovery (PSCR) charge. 8.64 cents + 1.65 cents PSCR = 10.29 cents/kWh **Example:** .72 *kilowatts* × .1029 = .074

The cost to use a 720-watt microwave oven for one hour is 7.4 cents.

### Keep in mind that:

- Appliances with a thermostat will not run 100 percent of the time.
- Electric motors use approximately 750 watts per horsepower.
- The \$0.00198/kWh Energy Optimization (EO) surcharge is not included. The Michigan Public Service Commission states that members should be able to recoup the EO surcharge by participating in EO programs.

Find more information on gtlakes.com. For more on our energy-saving EO programs, visit michigan-energy.org or call 877-296-4319



### Help Keep Our Lineworkers Safe

Nails and staples left from signs hung on a utility pole may seem harmless, unless you're a lineworker working in darkness to restore power who doesn't see them. They can easily rip protective gloves, putting the lineworker at risk of being electrocuted.

In addition, lineworkers may not see a bird house, plant hanger or other object on the pole that could cause them to slip and fall.

For their safety, please don't attach anything to a utility pole.

The Great Lakes Energy lineworkers who help keep your lights on thank you.



# Attend A Free Energy Seminar

A free energy seminar for Great Lakes Energy members will be held Friday, June 10, at the Mason County District Library in Ludington.

Learn about home heating and cooling options with geothermal and air-source heat pumps and energy optimization (EO) programs that offer incentives to help co-op members save energy. They include rebates for the purchase of furnaces with variable speed blower motors, heat pump water heaters, Wi-Fi-enabled or smart occupancy-sensing thermostats, refrigerators, televisions, lighting, and more. In addition, information on free online audits will be provided.

Local heating and cooling companies and Great Lakes Energy staff members will be on hand to answer questions related to heat pumps.

Co-op members will learn about other incentive programs offered by Great Lakes Energy, too.

Door prizes will be awarded. Winners will receive energy-saving gifts.

### **Register Now**

Call 888-485-2537, ext. 8958 or email events@glenergy.com. Space is limited.

Friday, June 10, 10 a.m. to noon. Mason County District Library West Shore Bank room 217 East Ludington Ave. (U.S.-10), Ludington

### We invite members to share their fondest memories.

Country Lines will pay \$50 for stories we publish.

### Guidelines

- 1. Approximately 200 words
- 2. Digital photos must be at least 600 KB
- 3. Only one entry per household, per month
- 4. Country Lines retains reprint rights
- 5. Please include your name, address, email, phone number and the name of your electric co-op
- 6. Submit your memories online: countrylines.com



## Jampot Bakery Offers A Divine Experience

By Yvonne Whitman

or area residents and tourists alike, no drive along the Keweenaw Peninsula's scenic lakefront is complete without a stop at The Jampot. The shop is operated by a small order of Byzantine monks and well-known for everything homemade, from jams and jellies to fresh-baked goods. The signature thimbleberry jam is heavenly.

Monastery founders Frs. Basil and Nicholas arrived in the area in 1983, seeking a place for quiet prayer and peace. Hearing that the Upper Peninsula was "a place of small towns and wilderness," noted Basil, they purchased a quaint lakeside resort. "The Holy Spirit led us here. The first winter our business was just finding a way to survive," Basil explains. In order to support themselves, they quickly became familiar with the tradition of harvesting a local fruit—the thimbleberry—long used to make jam for winter sustenance. They decided to try jam-making by default, as there wasn't much else in the rugged, sparsely-populated land.

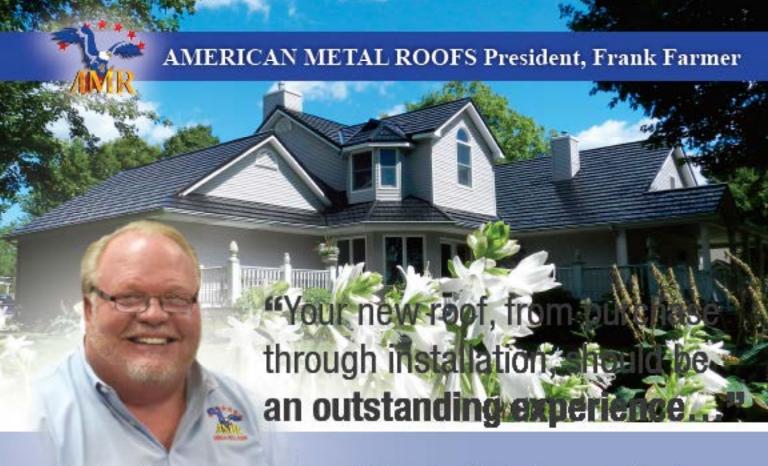
Welcoming area residents helped the monks as they worked to establish their business. "Community members embraced us and that made all the difference," Basil says. "They shared the best locations of berry patches and the local grocer sold us the jars at cost." That first year, they produced 120 cases of jam, selling them to a local distributor for use in gift baskets. In 1986, they opened the



doors of The Jampot, adding unique bakery items to their product line that receive rave reviews.

However, the main focus of their lives remains prayer, to which they devote every possible waking hour, and The Jampot exists to support a place of religious devotion. Visit societystjohn.com to learn more about the monastery's fascinating story.

The Jampot is located on M-26 between Eagle Harbor and Eagle River. The store's season is late April through mid-October. Products are also available year-round by online mail order. Store hours are Monday - Saturday, 10 a.m. to 5 p.m. Visit store.societystjohn.com for more details.



I have been selling home improvements across Michigan since 1986. Over the years, one thing always worried me about what I saw in my customer's eyes - no matter what I said or did, deep down, I could tell that many of them just didn't trust me.

### And I understood that lack of trust.

After all, home improvement companies have a long history of deceptive practices, shoddy workmanship and spineless warranties and I was just another salesman from another home improvement company who might be there to rip them off.

### I knew things had to change.

So, in the winter of 1999, I sat down to plan the perfect home improvement experience - from the homeowners perspective. Armed with a cup of good coffee and a legal pad, I went to work. Several hours and several pages later, the plan for American Metal Roofs was born.

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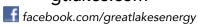
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# THANK YOU

Let's honor the heroes that keep the lights on **365** days a year.

We celebrate the hard work, innovation and dedication of electrical lineworkers.

**April 11** is National Lineman Appreciation Day

#thankalineman